

Generative AI for Higher Education

Whether it's a student searching for answers about financial aid or an educator seeking takeaways from a recorded online course, sifting through data can be tedious. Now there is an answer. ScaleCapacity's solution combines Gen AI with a sophisticated Q&A bot to simplify information retrieval and provide human-like responses to queries.

Education Use Cases

ScaleCapacity's Q&A bot can be employed to solve a variety of needs across your institution—serving students, educators, administrators, and prospective applicants. Here are just a few use cases:



Help Desks & FAQs

When they're seeking help, students want answers as fast as possible. Leverage our Q&A bot to deliver the correct answers—via web pages, PDFs, or even videos.



University Events and Announcements

From orientation to class reunions, events can be large and chaotic, and attendees need quick answers. Our Q&A bot makes it easy for attendees to find the information they need, delivered via their mobile device.



Course Information

Students need quick answers to questions regarding their coursework—whether confirming an assignment deadline, checking their grades, or reviewing course materials. Our Q&A bot makes it easy for students to find answers in seconds.



Websites

Websites should be easy places to navigate and find answers, but over time they can become large and unwieldy. Add our Q&A bot to help users find the information they need—in seconds.

Meet ScaleCapacity's Q&A Bot



Easy and Intuitive

Our intuitive interface makes it easy to organize and access knowledge from all types of artifacts, including PDFs, voice, video, and more.



Sensitive Data Is Kept Safe

Not all information is created equal, and not all data should be public-facing. Tag specific data files, and your bot will reply to users saying that this information is classified. Easily add levels of access for different user groups.



Constantly Adapting for the Future

What's cutting-edge today is obsolete tomorrow. We employ constant benchmarking to ensure that your bot is always improving—and never outdated or stagnant.



Get Started Fast

Need a solution **now**? We offer fast implementation and quick time to value, moving from prototype to production in 1 week.



As an AWS Advanced Consulting Partner, we bring deep expertise to every project. Our AWS Cloud qualifications include:

- Public Sector
- ProServe Ready
- Solution Provider
- Amazon Connect Delivery
- AWS Control Tower Delivery
- Education Services Competency
- Migration Services Competency
- Generative AI Services Competency
- Amazon EC2 for Windows Server Delivery

ScaleCapacity is an Amazon Web Services Advanced Consulting Partner specializing in helping businesses architect, migrate, and optimize their workloads on AWS, creating cost-effective, secure, and reliable solutions.

For more information on our Gen AI solution, contact us at www.scalecapacity.com/scai