AI for Artifact Retrieval

Intuitively Search Knowledge Bases With Generative AI

Whether it's a customer searching for answers on a Help Desk or an executive seeking takeaways from a recorded meeting, sifting through data can be tedious. Now there is an answer. ScaleCapacity's solution combines Gen AI with a sophisticated Q&A bot to simplify information retrieval and provide human-like responses to queries.

Meet ScaleCapacity's Q&A Bot:

Easy and Intuitive

Our intuitive interface makes it easy to organize and access knowledge from all types of artifacts, including PDFs, voice, video, and more.

Sensitive Data Is Kept Safe

Not all information is created equal, and not all data should be public-facing. Tag specific data files, and your bot will reply to users saying that this information is classified. Easily add levels of access for different user groups.

Constantly Adapting for the Future

What's cutting-edge today is obsolete tomorrow. We employ constant benchmarking to ensure that your bot is always improving—and never outdated or stagnant.

Get Started Fast

Need a solution **now**? We offer fast implementation and quick time to value, moving from prototype to production in 1 week.

aws

PARTNER
Advanced Tier
Services

As an AWS Advanced Consulting Partner, we bring deep expertise to every project. Our AWS Cloud qualifications include:

- Advanced Tier Services
- Authorized Commercial Reseller
- AWS Public Sector Partner
- AWS Solution Provider Program
- AWS Public Sector Solution Provider
- ProServe Ready Program
- Well Architected Partner Program

Use Cases

ScaleCapacity's Q&A bot can be employed to solve a variety of different business problems. Here are just a few:

Help Desks & FAQs

When they're seeking help, customers want answers as fast as possible. Leverage our Q&A bot to deliver the correct answers—via web pages, PDFs, or even videos.

Corporate Websites

Websites should be easy places to navigate and find answers, but over time they can become large and unwieldy. Add our Q&A bot to help users find the information they need—in seconds.

Events and Conferences

Events are large and chaotic, and attendees need quick answers delivered via their mobile devices. Our Q&A bot makes it easy for attendees to find the information they need—including post-event access to recorded material.

Airports

Passengers are in a hurry, and they don't have time to search and scroll for restaurants, lost & found, and other services. Our Q&A bot makes it easy to find answers in seconds.

ScaleCapacity is an Amazon Web Services Advanced Consulting Partner specializing in helping businesses architect, migrate, and optimize their workloads on AWS, creating cost-effective, secure, and reliable solutions.

For more information on our Gen AI solution, contact us at https://www.solutions.scalecapacity.com/scai